

DuraVista-40

Instruction Manual

Original Instructions



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Table of Contents

1	Abo	ut this manual	
	1.1	Accessories and consumables	
2	Safe	ty	
	2.1	Intended use	
	2.2	DuraVista-40 safety precautions	
		2.2.1 Read carefully before use	
	2.3	Safety messages	
	2.4	Safety messages in this manual	
	2.5	Fixed guards	1
3	Get	started	1
	3.1	Device description	1
	3.2	Overview	
4	Tran	sport and storage	•
	4.1	Transport	
	4.2	Long-term storage or shipping	
5	Insta	allation	
	5.1	Installation requirements	
	5.2	Dimensions	
	5.3	Unpack the machine	
	5.4	Check the packing list	
	5.5	Location	
	5.6	Lift the machine	
	5.7	Place the machine	2
		5.7.1 Level the machine	:
		5.7.2 Remove the lifting bar	:
		5.7.3 Remove the transport safety plate	2
	5.8	Install the monitor	2
	5.9	Power supply	2
		5.9.1 Connection to the machine	:
	5.10	Indenters	:
		Mount an XY-stage, anvil or table	:
		Noise	
		Vibration	•

6	Operate the machine				
	6.1	The software	29		
	6.2	Start the machine	29		
	6.3	Emergency stop activated	29		
	6.4	Perform a basic test	30		
7	Mair	ntenance and service	31		
	7.1	General cleaning	32		
	7.2	Daily	32		
	7.3	Weekly	33		
		7.3.1 Monitor	33		
		7.3.2 Weekly inspection	33		
	7.4	Annually	34		
		7.4.1 Spindle	34		
		7.4.2 Test the safety devices	34		
		7.4.3 Emergency stop	34		
		7.4.4 Calibration	35		
	7.5	Service and repair	35		
		7.5.1 Spare parts	35		
		7.5.2 Replace the fuse	36		
	7.6	Disposal	36		
8	Trou	ubleshooting	36		
	8.1	Troubleshooting	36		
	8.2	Messages and errors	39		
9	Tecl	nnical data	42		
	9.1	Technical data	42		
	9.2	Safety Related Parts of the Control System (SRP/CS)	48		
	9.3	Diagrams - DuraVista-40	49		
10	0 Manufacturer 50				
	Doc	Jaration of Conformity	51		

1 About this manual



CAUTION

Struers equipment must only be used in connection with and as described in the Instruction Manual supplied with the equipment.



Note

Read the Instruction Manual carefully before use.



Note

If you want to view specific information in detail, see the online version of this manual.

1.1 Accessories and consumables

Accessories

For information about the available range, see the DuraVista-40 brochure:

The Struers Website (http://www.struers.com)

Consumables

The machine is designed to be used only with Struers consumables specifically designed for this purpose and this type of machine.

Other products may contain aggressive solvents, which dissolve e.g. rubber seals. The warranty may not cover damaged machine parts (e.g. seals and tubes), where the damage can be directly related to the use of consumables not supplied by Struers.

For information about the available range, see: The Struers Website (http://www.struers.com).

2 Safety

2.1 Intended use

The machine is to be used in a professional working environment (e.g. a materialographic laboratory **or industrial setting**). The machine is intended to be used by adult, qualified personnel.

The machine may only be operated as described in this manual. The manufacturer is not liable for the damage caused by improper use.

Only use the machine when it is technically in good working order and use it according to the intended use, paying attention to the safety and potential hazards referred to in this manual.

Manufacturer responsibilities expire when:

- Not or insufficiently complying with the information in this manual.
- Using spare parts or parts not approved by the manufacturer.
- The machine is operated incorrectly.
- Removing, manipulating or not using safety features.
- · Changing functions of the machine.
- Unauthorized modifications to the machine are applied.
- Maintenance is not carried out according to instructions.
- The machine is used unintentionally.

Model DuraVista-40M

DuraVista-40A

2.2 DuraVista-40 safety precautions





Read carefully before use

- 1. Ignoring this information and mishandling of the equipment can lead to severe bodily injuries and material damage.
- 2. Struers equipment must only be used in connection with and as described in the Instruction Manual supplied with the equipment.
- 3. The machine must be installed in compliance with local safety regulations. All functions on the machine and any connected equipment must be in working order.
- 4. Any defects observed must be repaired before using the machine.
- 5. The operator must read the safety precautions and Instruction Manual, as well as relevant sections of the manuals for any connected equipment and accessories.
- 6. This machine must be operated and maintained only by skilled/trained personnel.
- 7. The machine must be placed on a safe and stable table with an adequate working height.
- 8. If two persons work together, make sure they communicate clearly to avoid injuries.
- 9. Safety devices, such as protective covers/safety switches, must never be removed or bridged during normal use of the machine.
- If disassembly of safety devices during installation, inspection, maintenance or repair is
 necessary, the reassembly and inspection of the safety devices must be done immediately after
 the completion of these activities.
- 11. When handling oils, greases and other chemical substances, the safety regulations applicable to that product must be observed! Contact with chemicals should be avoided as much as possible. Before working with these materials, the instructions on the package must be read and followed.

- 12. When handling electric motors, be aware these can get warm during use. Let the motors cool down before you work on them. If this is not possible, appropriate safety measures should be taken, for example the use of gloves.
- 13. Untrained persons or persons present during a general training, may only perform work under the permanent supervision of a trained operator.
- 14. All safety and hazard warnings on the machine must always be kept in a legible condition.
- 15. If the equipment is subjected to misuse, incorrect installation, alteration, neglect, accident or incorrect repair, Struers will accept no responsibility for damage to the user or the equipment.
- 16. Dismantling of any part of the equipment, during service or repair, should always be performed by a qualified technician (electromechanical, electronic, mechanical, pneumatic, etc.).
- 17. Hot parts should not come into contact with explosive or highly fammable chemicals.

2.3 Safety messages

Struers uses the following signs to indicate potential hazards.



ELECTRICAL HAZARD

This sign indicates an electrical hazard which, if not avoided, will result in death or serious injury.



DANGER

This sign indicates a hazard with a high level of risk which, if not avoided, will result in death or serious injury.



WARNING

This sign indicates a hazard with a medium level of risk which, if not avoided, could result in death or serious injury.



CRUSHING HAZARD

This sign indicates a crushing hazard which, if not avoided, could result in minor, moderate or serious injury.



HEAT HAZARD

This sign indicates a heat hazard which, if not avoided, can result in minor, moderate or serious injury.



CAUTION

This sign indicates a hazard with a low level of risk which, if not avoided, could result in minor or moderate injury.



Emergency stop

Emergency stop

General messages



Note

This sign indicates that there is a risk of damage to property, or a need to proceed with special care.



Hint

This sign indicates that additional information and hints are available.

2.4 Safety messages in this manual



ELECTRICAL HAZARD

Switch off the electrical power supply before installing electrical equipment. The machine must be earthed (grounded).

Make sure that the actual electrical power supply voltage corresponds to the voltage stated on the type plate of the machine.

Incorrect voltage can damage the electrical circuit.



ELECTRICAL HAZARD

Avoid contact of electric live parts with liquids as this can cause short circuits.



WARNING

Struers equipment must only be used in connection with and as described in the Instruction Manual supplied with the equipment.



WARNING

Do not use the machine with defective safety devices. Contact Struers Service.



WARNING

Before you release the emergency stop, investigate the reason for activating the emergency stop and take any necessary corrective action.



WARNING

Use only undamaged transportation equipment and tools that are suitable for the load. Cabling must be stored and fixated to prevent hazards and damage during transport. Care and cleanliness are required.



WARNING

Safety critical components must be replaced after a maximum lifetime of 20 years. Contact Struers Service.



WARNING

If two persons work together, make sure they communicate clearly to avoid injuries.

<u>^</u>

WARNING

Any defects observed must be repaired before using the machine.



WARNING

Do not remove the fixed guards.

Do not operate the machine without the fixed guards.



CRUSHING HAZARD

Take care of your fingers when handling the machine.

Wear safety shoes when handling heavy machinery.



CRUSHING HAZARD

Do not place your hand between the specimen and the indenter.



CRUSHING HAZARD

Do not hold on to the XY-stage or the anvil while you are using the machine.



CAUTION

When carrying or moving the machine, make sure not to hit any objects and the machine does not tilt by 30 degrees or more.



CAUTION

When carrying or moving the machine, make sure you do not touch the turret.



CAUTION

If the machine is equipped with a motorized XY-stage, remove the transport safety plate before you switch on the machine. If the transport safety plate is not removed, the XY-stage will be damaged.



CAUTION

Always switch off the machine if you need to install or remove an XY-stage, otherwise the machine can be damaged.



CAUTION

Prolonged exposure to loud noises may cause permanent damage to a person's hearing.

Use hearing protection if the exposure to noise exceeds the levels set by local regulations.



CAUTION

Before you release the emergency stop, investigate the reason for activating the emergency stop and take any necessary corrective action.

2.5 Fixed guards



WARNING

Do not remove the fixed guards.

Do not operate the machine without the fixed guards.

The fixed guards on drives such as a belt drive, chain drive and gear drive are fitted with fasteners. These safety features prevent contact with these moving parts and therefore protect against severe injuries.

3 Get started

3.1 Device description

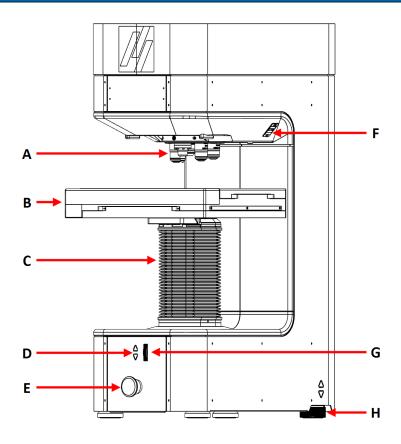
The instrument provides a technology base for conducting manual, semi-automatic, or fully automated Micro and Macro Vickers, Knoop, or Brinell hardness tests in compliance with applicable ISO and ASTM standards.

It is equipped with a closed-loop load application system, a multi-position tool holder for diamond or ball indenters, and high-quality microscope objectives. A built-in camera evaluates and measures the indentations.

To operate the instrument, the specimen is placed on the anvil/XY-stage, and the desired testing pattern is set up using the testing software. When the test is started, the indenter moves down and applies the selected force to the specimen. Following the indentation, the built-in camera performs an optical measurement of the indent. The results can then be stored or exported in various formats.

3.2 Overview

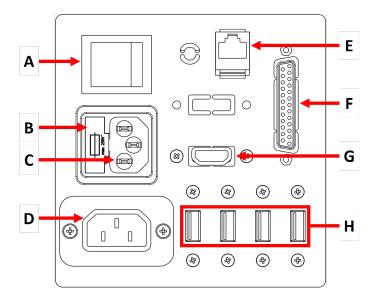
Front view



- **A** Turret
- **B** XY-stage
- C Spindle cover
- D Z-axis control buttons

- **E** Emergency stop
- F USB port
- G Scroll wheel for fine focus
- H Vibration damper

Rear view



- A Main switch
- **B** Fuse box
- C Electrical power socket
- D Power cable adapter, Monitor
- **E** Ethernet port
- F Parallel port (optional)
- **G** HDMI port
- H USB ports

4 Transport and storage

If, at any time after the installation, you have to move the unit or place it in storage, there is a number of guidelines we recommend that you follow.

- Package the unit securely before transportation. Insufficient packaging could cause damage to the unit and will void the warranty. Contact Struers Service.
- We recommend that you use the original packaging and fittings.

4.1 Transport



Note

The machine must always be transported standing upright.



Note

We recommend that you keep all original packaging and fittings for future use.



Note

Always use the lifting bar when you transport the machine.

Failure to do so could cause severe damage to the load application system of the machine and could void the warranty.

- 1. Disconnect the unit from the electrical power supply.
- 2. If an XY-stage is mounted on the machine, fit the transport plate on the XY-stage.
- 3. Place a foam block between the indenter and the anvil or XY-stage to prevent them from moving.
- 4. Mount the lifting bar.
- 5. Place the lifting straps securely around the lifting bar. The straps must be approved for at least twice the weight of the machine.
- 6. Lift the machine.
- 7. If needed, package the machine securely before transportation.
- 8. The machine is ready for transportation.

4.2 Long-term storage or shipping



Note

The machine must always be transported standing upright.



Note

Always use the lifting bar when you transport the machine.

Failure to do so could cause severe damage to the load application system of the machine and could void the warranty.



Note

We recommend that you keep all original packaging and fittings for future use.

- 1. Clean the machine and all accessories thoroughly.
- 2. Disconnect the unit from the electrical power supply.
- Prepare the machine for lifting. See Transport ▶ 12.
- 4. Remove the feet on the machine.
- 5. Line up the holes on the transport safety plate with the bolts on the machine. Fasten the machine to the transport safety plate.
- 6. Place the machine on the pallet.
- 7. Secure the transport safety plate with bolts and nuts to the pallet.
- 8. Secure the actuator with a plastic strip.
- Mount the sides of the crate.
- 10. Place the accessories box, and other loose items in the crate.
- 11. To keep the machine dry, place a desiccant (silica gel) in the crate.
- 12. Mount the lid of the crate.

At the new location

At the new location, make sure that the facilities required are in place. See Location ▶16.

5 Installation

5.1 Installation requirements

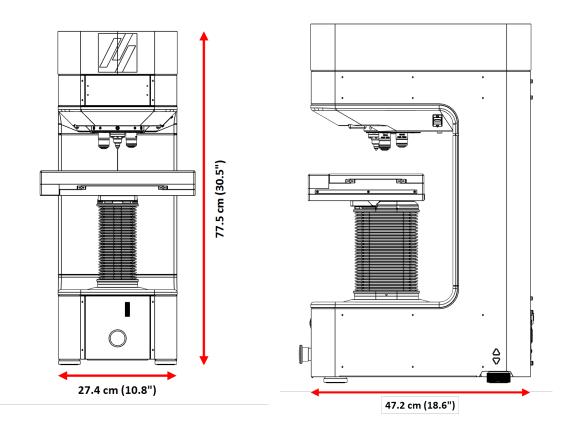
- Crane and lifting strap
- Hexagonal wrench, size 13
- Allen key: 3 mm and 5 mm
- Workbench

Required accessories and consumables (ordered separately)

- Test blocks
- Indenters

5.2 Dimensions





5.3 Unpack the machine

Refer to the DuraVista-40: How To Unpack instructions delivered with the machine.



Note

Take care while unpacking and handling the machine.

- Do not expose to external impact.
- Do not tilt over 30 degrees.
- Do not touch the turret.
- 1. Carefully open and remove the top of the packing crate.
- 2. Remove the sides of the packing crate.
- 3. Remove the accessory case(s).
- 4. Carefully lift the foam pieces to access the machine.



Note

We recommend that you keep all original packaging and fittings for future use.

5.4 Check the packing list

Some components or parts can be packaged separately and may not be included in the accessories case or may be installed on the machine.

Optional accessories may be included in the packing box.

The packing box contains the following items:

Pcs.	Description
1	DuraVista-40
1	Accessory case
1	27" monitor (2 x 24" monitors optional)
1	Keyboard (optional)
1	Mouse (optional)
1	Instruction Manual set

Accessory case

Description
Indenters
Objective lens
Hex key driver 0.9 mm
Wireless keyboard and mouse (optional)
Power supply cables
Power cable extension
USB cable to monitor
HDMI cable
Spare fuses
USB WiFi adapter
Bluetooth dongle (optional)

5.5 Location



WARNING

Use only undamaged transportation equipment and tools that are suitable for the load. Cabling must be stored and fixated to prevent hazards and damage during transport. Care and cleanliness are required.



CRUSHING HAZARD

Take care of your fingers when handling the machine. Wear safety shoes when handling heavy machinery.

<u>^!</u>

CAUTION

When carrying or moving the machine, make sure not to hit any objects and the machine does not tilt by 30 degrees or more.



CAUTION

When carrying or moving the machine, make sure you do not touch the turret.

Make sure that the following facilities are available:

Power supply

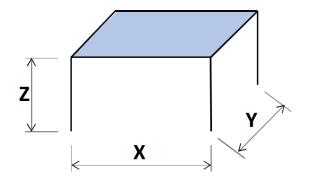
The machine must be placed on a safe and stable table with an adequate working height. The table must be able to carry at least the weight of the machine and the accessories.

Recommended workbench dimensions

60 cm (23.5")X: 100 cm (40") with monitor and keyboard

Y: 60 cm (23.5")

Z: 70 cm (27.6")



• The machine must be placed close to the electrical power supply.

Space in front of the machine

• Make sure that there is enough room in front of the machine: 100 cm (40").

Space at the rear of the machine

- The machine can be placed against a wall.
- Make sure that there is enough room to access the main switch, USB ports and electrical power connections.
- Make sure that there is enough room at the rear for service access.

Space at the sides of the machine

Make sure that there is enough room for the monitor (2 monitors if you have chosen this option) and the keyboard: 40 cm (16").

Space under the machine

 To take advantage of the full spindle capacity, a hole must be drilled in the table top to accommodate the spindle.

Vibration



Note

Vibrations can lead to inaccurate measurements and must be avoided.



Hint

A simple way to detect vibrations is to set up a tray of water and watch for ripples on the surface.

- Install the machine in a vibration-free location.
- If possible, install the machine on the ground floor of a building and away from exits or doorways.

Sources of vibration can include:

- Passers-by
- A road with heavy traffic
- Cranes
- Equipment generating vibrations
- Equipment generating sound (acoustic vibration)
- Exposure to wind or air conditioning fans

Illumination

 Make sure that the work station has adequate lighting. Avoid direct glare (dazzling light sources within the operator's line of vision) and reflected glare (reflections of light sources).

A minimum of 300 Lumen is recommended to illuminate the controls and other work areas.

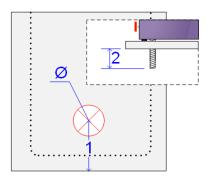
Ambient conditions		
Operating environment	Surrounding temperature	10 - 35°C (50 - 95°F)
Operating environment	Humidity	10% - 90% RH non-condensing

Drilling guide



Note

If you want to use the maximum spindle capacity, you must drill a hole in the table top to accommodate the full stroke of the spindle.



- 1. Diameter spindle hole 110 mm (4.5")
- 2. Spindle protrusion 140 mm (5.5")

5.6 Lift the machine



WARNING

Use only undamaged transportation equipment and tools that are suitable for the load. Cabling must be stored and fixated to prevent hazards and damage during transport. Care and cleanliness are required.



CRUSHING HAZARD

Take care of your fingers when handling the machine. Wear safety shoes when handling heavy machinery.



CAUTION

When carrying or moving the machine, make sure not to hit any objects and the machine does not tilt by 30 degrees or more.

When carrying or moving the machine, make sure you do not touch the turret.

Weight	
DuraVista-40M	120 kg (264.6 lbs)
DuraVista-40A	130 kg (286.6 lbs)

Lifting with a crane



Note

The lifting straps must be approved to lift at least twice the weight of the machine.



Note

Make sure that the crane has a free pathway from the lifting point to the workbench.

To lift the machine from the packing box, use the following lifting tools:

- A crane
- Lifting straps



Note

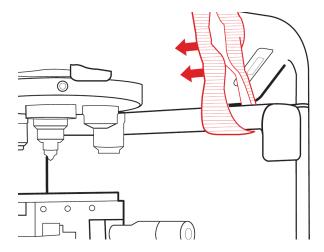
- Do not tilt the packing box more than 30 degrees.
- Be careful not to damage the turret.



Note

Do not lift the machine without the lifting bar.

Procedure

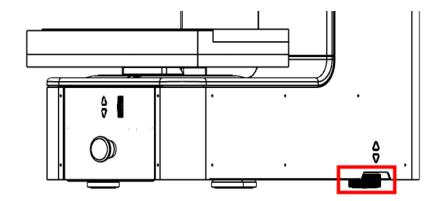


- 1. Place the lifting straps securely around the lifting bar.
- 2. Remove the bolts securing the machine to the pallet.
- 3. Lift the machine out of the packing box.
- 4. While the machine is lifted, remove the transportation plate.
- 5. Remove the screws from the bottom of the machine.
- 6. Mount the four adjustable feet.
- 7. Make sure that the adjustable feet are of equal height.
- 8. Lift the machine onto the table.

5.7 Place the machine

5.7.1 Level the machine

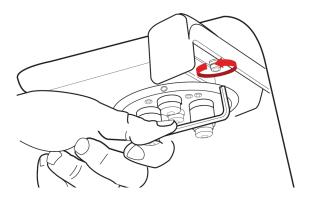
1. Make sure that the 4 adjustable feet are mounted.



Make sure that the anvil or stage is level.
 If it is not, adjust the vibration damper in the rear right-hand corner of the machine.

5.7.2 Remove the lifting bar

1. Support the lifting bar.



2. Use a 5 mm Allen key to remove the screws and washers from both sides of the bar.



Hint

Keep the lifting bar for future use.

5.7.3 Remove the transport safety plate



CAUTION

If the machine is equipped with a motorized XY-stage, remove the transport safety plate before you switch on the machine. If the transport safety plate is not removed, the XY-stage will be damaged.



Note

The motorized XY-stage moves automatically to perform a reference search on initialization.

Damage to the XY-stage will result if the machine is switched on with the transport safety plate mounted.



Hint

We recommend that you keep all original packaging and fittings for future use.

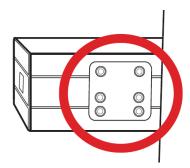
Procedure



Note

This procedure applies to machines equipped with a motorized XY-stage.

Remove the transport safety plate of the XY-stage before you switch on the machine. To do so:



 Unscrew the six screws securing the transport safety plate at the rear. Use a 2.5 mm (0.1") Allen key.

5.8 Install the monitor



Note

You can only connect monitors supplied by Struers to the machine.

Failure to adhere to this can result in material damage.

- 1. Plug the USB cable into the USB port, the HDMI cable to the HDMI port, and the power cable adapter to the power port on the rear of the machine.
- 2. Make sure that all plugs are connected correctly.

5.9 Power supply



ELECTRICAL HAZARD

Switch off the electrical power supply before installing electrical equipment. The machine must be earthed (grounded).

Make sure that the actual electrical power supply voltage corresponds to the voltage Incorrect voltage can damage the electrical circuit.



Note

Local standards can override the recommendations for the main electrical power supply cable. Contact a qualified electrician to verify the solution.



Note

Remove the transport bracket before connecting the machine to the electrical power supply.



Note

The equipment is shipped with 2 types of electrical power cables. If the plug supplied on these cables is not approved in your country, the plug must be replaced with an approved plug. If needed, use a C14 IEC320 plug.

The length of the electrical cables supplied is 2.5 m (8.2').

For electrical data, see Technical data ▶42.

Power socket

The electrical power supply socket must be easy to access.

Single-phase supply

2-pin plug

The 2-pin plug (European Schuko) is for use on single-phase electrical power connections.



The leads must be connected as follows:

Yellow/Green Earth (ground)
Brown Line (live)
Blue Neutral

3-pin plug

The 3-pin plug (North American NEMA) is for use on singlephase electrical power connections.



The leads must be connected as follows:

Green Earth (ground)
Black Line (live)
White Line (live)

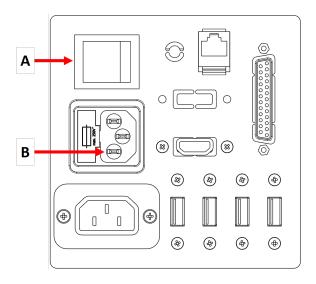
5.9.1 Connection to the machine

 Connect the electrical power cable to the machine (C14 IEC 320 connector).



2. Connect the cable to the electrical power supply.

Electrical power connection



A Main switch

B Electrical power socket

5.10 Indenters

The machine is delivered with preinstalled indenter(s) as ordered.

Mount an indenter



Note

Make sure that the indenter is intact before you mount it on the machine. A damaged indenter can give invalid results.



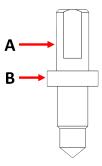
Note

Always keep indenters in their case when you are not using them, otherwise they can be damaged.



Note

Only use indenters supplied by Struers.

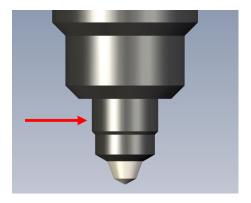


A Indenter shaft

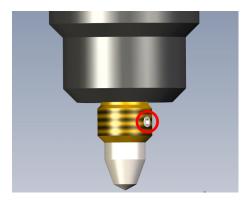
B Impact

Procedure

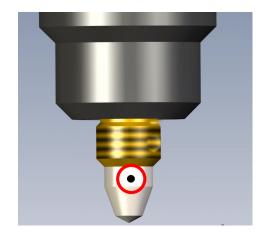
- 1. Lower the XY-stage.
- 2. Use a soft cloth to wipe any dirt or debris from the indenter.



3. Unscrew the indenter cap counter-clockwise.



4. Loosen the fixation screw.



- 5. Insert the shaft of the new indenter into the indenter holder and push it firmly into place.
- 6. Tighten the fixation screw.

Do not use excessive force.

- 7. Install an anvil.
- 8. Perform a test on a test block to securely seat the indenter.

Check the indenter length

To check the indenter length, see After mounting an indenter in the DuraSoft Instruction Manual.

5.11 Mount an XY-stage, anvil or table



CAUTION

Always switch off the machine if you need to install or remove an XY-stage, otherwise the machine can be damaged.



CRUSHING HAZARD

Do not hold on to the XY-stage or the anvil while you are using the machine.



Note

Some accessories may be heavy. Two persons may be required to handle the accessories to avoid damage to the machine.



Note

The XY-stage is usually delivered already mounted on the machine.

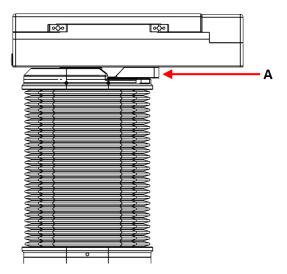


Note

The range of force that can be applied is limited when using an XY-stage. Excessive overload can result in irreparable damage to the machine.

Procedure

- 1. Move the Z-spindle to the lowest position.
- 2. Switch off the machine.
- 3. Use a soft cloth to wipe any dirt or debris from the matte surfaces of the XY-stage.



- 4. Loosen the fixation screw. [A]
- 5. Mount the XY-stage.
- 6. Tighten the fixation screw to secure the stage in place.

Configure a motorized XY-stage



Note

Make sure that the software is configured correctly when a motorized XY-stage is mounted or removed.

- 1. In the software, select **System > Settings**.
- 2. Make sure that the option XY stage is enabled.

5.12 Noise

For information on the sound pressure level value, see this section: Technical data ▶42



CAUTION

Prolonged exposure to loud noises may cause permanent damage to a person's hearing.

Use hearing protection if the exposure to noise exceeds the levels set by local regulations.

5.13 Vibration

For information on the total vibration exposure to hand and arm, see this section: Technical data >42.

6 Operate the machine



WARNING

If two persons work together, make sure they communicate clearly to avoid injuries.



CRUSHING HAZARD

Do not place your hand between the specimen and the indenter.



CRUSHING HAZARD

Do not hold on to the XY-stage or the anvil while you are using the machine.

Electrical power switch

The electrical power switch is located on the rear of the machine.

The switch is lit when the power is switched on.

Emergency stop



CAUTION

Before you release the emergency stop, investigate the reason for activating the emergency stop and take any necessary corrective action.



Note

Do not use the emergency stop for operational stop of the machine during normal operation.



The emergency stop is located on the front of the machine.

- To activate the emergency stop, press the red emergency stop button.
- To release the emergency stop, turn the red emergency stop button clockwise.



Nota

Do not use the emergency stop for operational stop of the machine during normal operation.

Before you release the emergency stop, investigate the reason for activating the emergency stop and take any necessary corrective action.

6.1 The software

The machine is operated through the DuraSoft software. See the DuraSoft Instruction Manual.

6.2 Start the machine



CAUTION

Do not operate the machine during initialization and keep your hands away from motorized parts (e.g. turret, stage and spindle).



Hint

The screens shown in this manual may differ from the actual screens in the software.



Note

Make sure that the emergency stop is not activated during start-up.

1. Switch on the machine on the main switch at the rear of the machine. The software initializes and the progress bar is shown. The software version is shown during start-up.



- 2. Enter the user name and password. The first time you use the machine, the default is:
 - Username: Admin (not case sensitive)
 - Password: None
- 3. Select OK.
- 4. A dialog stating that the machine is going to initialize is shown.
- 5. Select **OK** to start the initialization.

The XY-stage and turret start moving.

6.3 Emergency stop activated



CAUTION

Before you release the emergency stop, investigate the reason for activating the emergency stop and take any necessary corrective action.

If the emergency stop is activated during start-up



If the emergency stop is activated during start-up, an error message is shown.

- Turn the emergency stop button to release it.
- 2. If the emergency stop was activated because of a collision or jam, move the head up or down to clear the jam.
- 3. Select **OK** in the emergency stop dialog to exit the software.

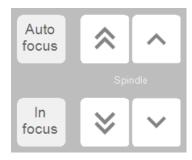
6.4 Perform a basic test



Note

The following description covers a basic test. For advanced test options, see the DuraSoft Instruction Manual.

- Make sure that the specimen surface is smooth and even.
- Make sure that the specimen surface is free from oxide scale, foreign matter and completely free of lubricants.
- Set up the machine with the required type of test, load, scale and required indenter.
- 2. Set the dwell time.
- 3. Set the right shape correction, if needed.
- 4. Place the specimen on the anvil or XY-stage.
- 5. Select an objective.



- 6. Use the **Spindle** positioning buttons to bring the surface of the specimen into focus manually.
- 7. Select Autofocus.
- 8. Select **In focus** to confirm the focus position.

HARDNESS DIAGRAM

X:0.0000 mm

Y:0.0000 mm

Z:0.0000 mm



Note

Make sure that the **Z** value is **0.000 mm**. This happens automatically after you use the **Autofocus** function.

9. Adjust the light so that the specimen is clearly visible.

Start the test



CRUSHING HAZARD

Do not place your hand between the specimen and the indenter.



Press Start to start the test.



• If you want to cancel the test, press **Stop**.



Note

Do not use the emergency stop to stop the test.

After the indent is made, the software automatically measures the indent and displays the result.

The measured hardness value is displayed in the **Test Result** and **Graph** sections.

7 Maintenance and service

Proper maintenance is required to achieve the maximum up-time and operating lifetime of the machine. Maintenance is important in ensuring continued safe operation of your machine.

The maintenance procedures described in this section must be carried out by skilled or trained personnel.

Safety Related Parts of the Control System (SRP/CS)

For specific safety related parts, see the section "Safety Related Parts of the Control System (SRP/CS)" in the section "Technical data" in this manual.

Technical questions and spare parts

If you have technical questions or when you order spare parts, state serial number and voltage/frequency. The serial number and the voltage are stated on the type plate of the machine.

7.1 General cleaning



ELECTRICAL HAZARD

Avoid contact of electric live parts with liquids as this can cause short circuits.



WARNING

Any defects observed must be repaired before using the machine.

To ensure a longer lifetime for your machine, we strongly recommend regular cleaning.



Note

Do not use a dry cloth as the surfaces are not scratch resistant. Do not use aggressive or abrasive products.



Note

Do not use acetone, benzol or similar solvents.



Note

If needed, use ethanol or isopropanol to remove grease and oil.



Note

Do not use compressed air to clean the machine. Dirt particles can be blown into vital parts (e.g. bearings) and cause malfunctions.

• Clean all accessible surfaces with a soft, damp cloth.

If the machine is not to be used for a longer period of time

Clean the machine and all accessories thoroughly.

7.2 Daily

Clean all accessible surfaces with a soft, damp cloth.



Note

If needed, use ethanol or isopropanol to remove grease and oil. Do not use acetone, benzol or similar solvents.

7.3 Weekly



Note

Do not use a dry cloth as the surfaces are not scratch resistant. Do not use aggressive or abrasive products.



Note

Do not use acetone, benzol or similar solvents.



Note

If needed, use ethanol or isopropanol to remove grease and oil.

- Clean the following elements with a soft damp cloth and common household detergents:
 - the front panel
 - the anvil
 - the XY-stage (if installed)
 - painted surfaces

7.3.1 Monitor

Clean the monitor:

- 1. Wipe the screen using a soft, clean cloth moistened with window cleaner.
- 2. Use a dry cloth to remove excess moisture.

7.3.2 Weekly inspection

Inspect the following parts before every hardness test or at least every week.



Hint

Some of the parts listed may not be included in the configuration of your machine.

Part	Attention	Action	Precaution
Indenter	The tip is dirty.	Wipe the indenter.	Handle the indenter with care.
Eyepiece/Objective/Lens	The lens surface is dirty.	Wipe the lens. Use a special lens cleaning paper.	Do not scratch the objective or lens.
Anvil/XY-stage	Rust.	Remove rust.	Do not bring the stage into contact with the turret.
Test block	Rust.	Replace the test block.	Do not use rusted test blocks.

Part	Attention	Action	Precaution
Spindle cover/Telescopic cover	The cover may be dislocated.	Fasten the cover.	Without the cover there is free access to the spindle.

7.4 Annually

7.4.1 Spindle



Note

Do not lubricate the spindle with motor oil.

- 1. Switch off the machine.
- 2. Carefully lift the spindle cover.
- 3. Clean the spindle.
- 4. Oil the spindle lightly with e.g. a universal household oil.
- 5. Wipe the spindle thoroughly after lubrication so that as little oil as possible is left on the spindle.
- 6. Wipe the spindle again after a few days to make sure that no oil residue is left on the spindle surface.

7.4.2 Test the safety devices

The safety devices must be tested at least once a year.



WARNING

Do not use the machine with defective safety devices. Contact Struers Service.



Note

Testing should always be performed by a qualified technician (electromechanical, electronic, mechanical, pneumatic, etc.).

7.4.3 Emergency stop



WARNING

Do not use the machine with defective safety devices. Contact Struers Service.

Make sure that the emergency stop is functioning correctly:

1. Start the machine.



2. Press the emergency stop.



The machine must stop and a message is shown prompting you to release the emergency stop. If this does not happen, contact Struers Service.

3. Release the emergency stop and select **OK** in the **Motor Movement** screen. This will shut down the software.

7.4.4 Calibration

Calibration of both the applicable force and the objectives of the machine require specific equipment. Contact Struers Service to have the load cell or objectives recalibrated.

7.5 Service and repair

We recommend that a regular service check be carried out yearly or after every 1500 hours of use.



Note

Service must only be performed by a qualified technician (electromechanical, electronic, mechanical, pneumatic, etc.).
Contact Struers Service.

Service check

We offer a range of comprehensive maintenance plans to suit the requirements of our customers. This range of services is called ServiceGuard.

The maintenance plans include equipment inspection, replacement of wear parts, adjustments/calibration for optimal operation, and a final functional test.

7.5.1 Spare parts

Technical questions and spare parts

If you have technical questions or when you order spare parts, state the serial number and the year of production. The serial number and the year of production are stated in the name plate of

the machine.

For further information, or to check the availability of spare parts, contact Struers Service. Contact information is available on Struers.com.

7.5.2 Replace the fuse

Fuse dimensions	Fuse rating
5 x 20 mm	3.15 AT, 250 V.

The fuse holder is located directly over the power socket at the rear of the machine.

- 1. Turn the machine off.
- 2. Disconnect the power supply cable.
- 3. Pull out the fuse holder.
- 4. Remove the blown fuse and replace it with the new fuse.
- 5. Reinstall the fuse holder.
- 6. Reconnect the electric power cable.



Hint

Remember to order a new spare fuse.

7.6 Disposal



Equipment marked with a WEEE symbol contains electrical and electronic components and must not be disposed of as general waste.

Contact your local authorities for information on the correct method of disposal in accordance with national legislation.

For disposal of consumables and recirculation fluid, follow local regulations.

8 Troubleshooting

8.1 Troubleshooting

You can resolve most minor malfunctions by restarting the machine.

If you experience errors, see the table below for basic troubleshooting. If the error remains, contact Struers Service.

Problem	Action	
	If the settings for active image correction have been set to High , the camera cannot process the live video feed.	
The Overview camera is lagging/freezing.	 Select Visuals > Contrast while the Overview camera is active. 	
	2. Select Default .	
The Objective image flickers.	Select Visuals > Contrast, and deselect Automatic.	
Most or all buttons are grayed out when the software is started up.	The machine settings file is corrupted due to incorrect shutdown.	
The message Force too high is shown when an indent is started.	Perform an indenter length calibration.	
The message Object detected is shown	Make sure that the specimen is in focus before you start a measurement.	
when an indent is being made	If the error remains, calibrate the indenter length.	
	A digital micrometer connected to the machine has been moved to another USB port.	
The message COM port x does not exist is shown.	Move the connected device back to its original port.	
	2. Restart the software.	
	Make sure that the indenter for the method you are looking for is installed on the turret.	
A method is missing in the software. Vickers, Knoop, Brinell, KIC, or HVT cannot be selected in the scale selection dialog.	 If you want to see the method without the indenter installed, select System > Settings. Make sure that the setting Scales only with indenter is disabled. 	
	If the error remains, the method has not been enabled for this machine.	
The motorized XY stage stalls during reference search or movements during normal operation.	Make sure that there is nothing obstructing or preventing the stage from moving (transport safety bracket, dirt, etc.)	
A Timeout message is shown.	Restart the software.	
Trinamic timeout	2. The problem could be caused by the removal	
Timeout Depthmeter Readout	of a USB device, or by a faulty USB drive. Use a different USB port for the USB drive or use a	
LCA Timeout	different USB drive.	

Problem	Act	ion
		Make sure that the specimen surface is plane.
	2.	Clean the indenter.
Comet tails or indenter scratches are	3.	Rotate the indenter 180 degrees to see if the tail/scratch follows the indenter orientation.
visible.	•	If it if the tail/scratch follows the indenter orientation,replace the indenter with a new one.
	•	If the tail/scratch does not follows the indenter orientation, contact Struers Service.
There is oil residue on the stage or specimen.	•	Clean the specimen and the stage.
Autofocus cannot find the correct focus plane.		utofocus settings uses a combination of a high rch range and a high search speed, the steps of autofocus search may be too large to find the ual focus plane.
		Lower the search range and the search speed for the specific objective: Select Visual > Autofocus .
	1.	Make sure the specimen surface is plane.
	2.	Make an indent on a test block to verify the asymmetrical indent.
The Vickers or Knoop indents are not symmetrical.	•	If the indent on the test block is symmetrical, check that the surface of the specimen is plane.
	•	If the indent is asymetrical, contact Struers Service.
The measurement cursor changes from a green crosshair to a red dot.	•	Use the mouse scroll wheel click function to toggle between the crosshairs and the red dot.
The user interface is shown in Landscape, not Portrait mode.	1.	Make sure that the monitor is connected according to the marking on the rear of the hardness tester.
	2.	Restart the machine.
The touch function on the monitor does		Make sure that the USB cable between the monitor and the machine is connected correctly.
not work.	2.	Press and hold the Menu and the Enter buttons on the side of the monitor to enable or disable the touch function.
Opening the connection to AUX or LCA	1.	Restart the software.
failed.		If the error remains, contact Struers Service.

Problem	Action	
There is no image on the objective camera.	•	Make sure the objective light level is not set to 0.

8.2 Messages and errors

Errors must be corrected before operation can be continued.



Press **OK** to acknowledge the error message.
 If the error remains, contact Struers Service.

Error message	Explanation	Action
Collision switch active	The turret has hit an object. The spindle is too far up, or	Make sure that there is no obstacle to the turret movement.
	the head is too far down.	Make sure that the spindle is positioned correctly.
Emergency switch pressed,	Correct the cause of the emergency stop.	If the error remains or if the
release switch for further action Re	Release the emergency stop. See Emergency stop activated ▶29.	message occurs without activating the emergency stop, contact Struers Service.
	For machines with a load motor.	Make sure that there is no
Failed moving to home position	During initialization, the home switch near the load motor has	visible obstruction in the Z-axis.
	not been activated, and the motor has failed to move to its home position.	Restart the machine.
	For machines with a motorized head.	National Mark the area in the
Failed moving to safe position	During initialization, the motorized head failed to retract approx. 1 cm from the current position.	Make sure that there is no visible obstruction in the motorized head.

Error message	Explanation	Action
	For machines with a motorized head.	
Failed to find upper limit	For a special protocol (e.g. the crank shaft), the motorized head must be in the highest position.	If the error remains, contact Struers Service.
Failed to initialize turret	During initialization, the home switch in the turret was not found within the specified time.	Make sure that there is no visible obstruction in the turret.
	For machines with a motorized XY stage.	Make sure there is no visible obstruction.
Failed to initialize XY stage	During initialization of the XY stage, the limits for the X and Y axes cannot be found.	Shut down the machine and reconnect the cable to the XY stage.
Failed to move spindle	For machines with a motorized head and spindle.	Make sure that there is no visible obstruction in the
down	During initialization, the spindle failed to move lower.	motorized head.
Eailed to open connection	Communication to the indicated port has failed.	
Failed to open connection to Com[nr] : Comport name	The port is present but cannot be opened by the operating system.	Restart the machine.
Force too high!	The measured force is not equal in both loadcells.	Make sure that there is no visible damage on the machine.
In death, and an and	A hardness method is selected which is not suitable	Select System > Settings > Scales only with indenter.
Indenter not present	for the selected indenter.	Alternatively, replace the indenter.
Loadcell not configured	Configuration of the loadcell or loadcells is incorrect.	Restart the machine.
Missing connection for	Communication to the indicated port has failed.	
Missing connection for Com[nr] : Comport name	The port is present but cannot be opened by the operating system.	Restart the machine.
Motor timeout reading position	Internal communication failure.	Restart the machine.

Error message	Explanation	Action
Object detected	The loadcell detects an unwanted force in the turret. The indenter touches the object on high speed.	Make sure that there is no visible obstruction in the turret. Increase the working distance
Running low on diskspace	The D: drive hard disk is running out of disk space.	Carry out file housekeeping and delete redundant files.
System not initialized	The user interface is released by the software before initialization has ended.	Contact Struers Service.
This position cannot be changed	In this case, it is not possible to change the indenter or objective because this is protected by a higher log-in level.	
Timeout depthmeter readout	Internal communication failure between depthmeter and PC.	Restart the machine.
Unsupported scale	You have selected a hardness method scale that is out of range for the selected indenter.	Select System > Settings > Scales only with indenter. Alternatively, replace the indenter.
Unsupported tester	The dongle that is being used is not supported by the software.	Contact Struers Service.
Upper limit not reached	For machines with a motorized head. When the motorized head is in the highest position, but the upper limit has not been activated.	Contact Struers Service.

9 Technical data

9.1 Technical data

Hardness methods	Vickers	ISO 6507
		ASTM E384, E92
		JIS B 7725
	Knoop	ISO 4545
		ASTM E92
		JIS Z 2251
	Brinell	ISO 6506
		ASTM E10
		JIS Z 2243
	Conversion	Conversions to other hardness methods according to ASTM E140,
		ISO 18265, GB/T 1172
Force range	Main load ranges (select	0.098 - 19,6 N (10 gf - 2 kgf)
	one)	0.098 - 98,1 N (10 gf - 10 kgf)
		0.098 - 306.5 N (10 gf - 31.25 kgf)
		0.0098 - 612.9 N (1.0 gf - 62.5 kgf)
		1.962 N - 612.9 N (200 gf - 62.5 kgf)
	Extended load ranges	Force range extension 0.00098 - 0.0098 N (0.1 - 1 gf)
		Force range extension 0.0098 N - 0.098 N (1 - 10 gf)
		Force range extension 0.098 N - 1.9N (10 - 200 gf)
		Force range extension 19.6 - 98.1 N (2 - 10 kgf)
		Force range extension 98,1 - 306.5 N (10 - 31.25 kgf)
		Force range extension 306,5 - 612.9 N (31.25 - 62.5 kgf)

Test force	Force application	Load cell, closed loop, force feedback system
	Test force tolerance	< 0.25% for test force above 0.1 kgf
		< 0.5 % for test forces lower than 0.1 kgf
	Dwell time settings	Standard: 10 seconds
		User defined: up to 250 seconds
Turret	Motorized turret	6 position turret
Max no. of Indenters		2 (1 in standard delivery, 2. optional)
Max No. of Objectives		4
Indenter Shaft	Diameter	3 mm (0.12")
Standard objectives included		10x & 50x long working distance (LWD)
Electrical data	Power supply	100 - 240 V AC, 50/60 Hz, single phase
	Power consumption Max. load	90 W
	Idle	67 W
Residual Current Circuit Breaker (RCCB)		Type A, 30 mA is required depending on local regulations.
Dimensions	Width	27.4 cm (10.8")
	Depth	47.2 cm (18.6")
	Height	77.5 cm (30.5")
Weight	DuraVista-40M	120 kg (264.6 lbs)
	DuraVista-40A	130 kg (286.6 lbs)
Meassurement camera resolution		18 MP
Read method		Automated from Camera Image
Overview camera	DuraVista-40M	NA
	DuraVista-40A	13 MP

Overview camera field of	DuraVista-40M	NA
view	DuraVista-40A	200 x 160 mm (7.9" x 6.3")
Z-Axis		Motorized
XY Stage / Anvil	DuraVista-40M	Configurable manual or motorized XY-stage
	DuraVista-40A	Motorized XY-stage (configure size option)
Motorized stage options		DirectConnect stage: 215 x 160 mm
		Travel: 75 x 75 mm
		Resolution: 0.001mm
		Repeatability: ± 0.015 mm
		Total load: up to 400 kgf max.
		DirectConnect stage, 260 x 205 mm
		Max. travel: 120 x 120 mm
		Resolution: 0.001 mm
		Repeatability ± 0.015 mm
		Total load: up to 400 kgf
		DirectConnect stage: 360 x 205 mm
		Max. travel: 220 x 120 mm
		Resolution: 0.001 mm
		Repeatability ± 0.015 mm
		Total load: up to 400 kgf
		DirectConnect stage: 490 x 224 mm
		Max. travel: 340 x 120 mm
		Resolution: 0.001 mm
		Repeatability: ± 0.015 mm
		Total load: up to 4000 kgf
Auto Illumination		Yes
Stage Illumination		Yes
Jage mammation		

Software	Operating software	DuraSoft software for work flow system & tester control
	Integrated PC	Yes, external PC on request
	Monitor	27" touchscreen
	Possibility to connect Printer	Yes
	Ethernet Connection	Yes
	Data Export	2x USB, Ethernet LAN, Wi-Fi, Bluetooth, HDMI
System	Data output	XML, CSV, PDF (with virtual printer)
		Q-DAS export (optional)

Software modules	DuraSoft for DuraVista-40M	Basic Statistics
		Data export
		Report editor
		Test pattern
		Vickers & Knoop automeasure
	DuraSoft for DuraVista-40A	Basic Statistics
		Data export
		Report editor
		3-axis controller & free style test pattern editor
		Vickers & Knoop automeasure
		DuraSoft-Met metallography pack

	DuraSoft options for DuraVista-40M & 40A	Pattern editor CHD, SHD and NHD (requires motorized stage)
		Artificial Intelligence Deep Learning Brinell module
		Drawing and measuring functions
		Automatic edge detection (requires a motorized stage)
		KiC Palmqvist & Median measurement scales
		Image stitching for full stage overview (requires a motorized stage)
		Automatic Contour scanning (requires a motorized stage)
		2D / 3D hardness scanning (includes automatic contour scanning) (requires a motorized stage)
		ISO 898-1 screw thread measurement of (de)-carbonized part. (requires Contour scanning)
		ISO-2702 tap screw thread measurement (requires a motorized stage)
		ISO 9015 Weld pattern configurator (requires motorized stage + overview camera or 0.7x objective)
		ISO bullets casings pattern
		Unlock API for robotic systems
		Q-DAS Certified connectivity protocol
		Barcode & QR data mapping software
Sample height	DuraVista-40 with manual stage	172 mm (6.8")
	DuraVista-40 with motorized stage	148 mm (5.8")
Sample weight		max. 25 kg (55 lbs)
Throat depth		170 mm (6.7") (from center of indenter to back)

Safety standards		CE labeled according to EU directives
REACH		For information about REACH. contact your local Struers office
Operating environment	Surrounding temperature	10 - 35°C (50 - 95°F)
	Humidity	10% - 90% RH non-condensing
Safety Circuit Categories/Performance Level	Emergency stop	EN ISO 13849-1 PL c, Category 1 Stop category 0
Noise level	A-weighted sound emission pressure level at workstations	< 70 dB(A)
Vibration level	During operation	Total vibration exposure to upper parts of the body does not exceed 2.5 m/s ² .

9.2 Safety Related Parts of the Control System (SRP/CS)



WARNING

Safety critical components must be replaced after a maximum lifetime of 20 years. Contact Struers Service.



Note

SRP/CS (safety-related parts of a control system) are parts that have an influence on safe operation of the machine.



Note

Replacement of safety critical components must only be performed by a Struers engineer or a qualified technician (electromechanical, electronic, mechanical, pneumatic, etc.).

Safety critical components must only be replaced by components with at least the same safety level.

Contact Struers Service.

Safety Circuit Categories/Performance Level

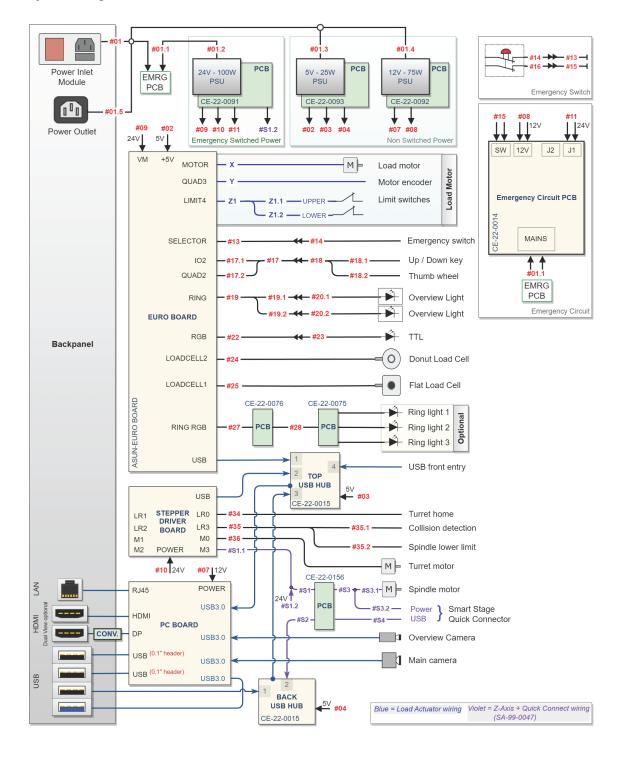
Emergency stop	EN ISO 13849-1 PL c, Category 1	
Emergency stop	Stop category 0	

Safety related part	Manufacturer/Manufacturer description	Manufacturer catalog no.
Emergency stop button	Schneider Electric	XB2BS542C

9.3 Diagrams - DuraVista-40

Title	Version
DuraVista-40, System diagram	1

System diagram



10 Manufacturer

Struers ApS Pederstrupvej 84 DK-2750 Ballerup, Denmark Telephone: +45 44 600 800

Fax: +45 44 600 801 www.struers.com

Responsibility of the manufacturer

The following restrictions should be observed, as violation of the restrictions may cause cancellation of Struers legal obligations.

The manufacturer assumes no responsibility for errors in the text and/or illustrations in this manual. The information in this manual is subject to change without notice. The manual may mention accessories or parts not included in the supplied version of the equipment.

The manufacturer is to be considered responsible for effects on safety, reliability, and performance of the equipment only if the equipment is used, serviced, and maintained in accordance with the instructions for use.



Based on: 16607902 A

Declaration of Conformity

Manufacturer Struers ApS • Pederstrupvej 84 • DK-2750 Ballerup • Denmark

Name DuraVista-40 Model 40M, 40A

Function Hardness tester

Type 660

Cat. no. 06606131, 06606132

Serial no.

 ϵ

Module A, according to global approach

EU

We declare that the product mentioned is in conformity with the following legislation, directives and standards:

2006/42/EC EN ISO 12100:2010, EN ISO 13850:2015, EN ISO 13849-1:2015, EN ISO 13849-2:2012, EN 60204-1:2018

2011/65/EU EN IEC 63000:2018 **2012/19/EU** EN 50419:2022

2014/30/EU EN 55011:2016/A1:2017/A11:2020, EN 61326-1:2021, EN IEC 61000-3-2:2019/A1:2021, EN IEC 61000-3-

3:2013/A1:2019/A2:2021/C1:2022, EN IEC 61000-4-2:2009, EN IEC 61000-4-3:2020, EN IEC 61000-4-4:2012, EN IEC 61000-4-5:2014/A1:2018, EN IEC 61000-4-6:2023, EN IEC 61000-4-8:2010, EN IE

4-11:2020/C1:2020

Authorized to compile technical file/ Authorized signatory Date: [Release date]



- en For translations see
- bg За преводи вижте
- cs Překlady viz
- da Se oversættelser på
- de Übersetzungen finden Sie unter
- el Για μεταφράσεις, ανατρέξτε στη διεύθυνση
- es Para ver las traducciones consulte
- et Tõlked leiate aadressilt
- fi Katso käännökset osoitteesta
- fr Pour les traductions, voir
- hr Za prijevode idite na
- hu A fordítások itt érhetők el
- it Per le traduzioni consultare
- ja 翻訳については、
- It Vertimai patalpinti
- lv Tulkojumus skatīt
- nl Voor vertalingen zie
- no For oversettelser se
- pl Aby znaleźć tłumaczenia, sprawdź
- pt Consulte as traduções disponíveis em
- ro Pentru traduceri, consultați
- se För översättningar besök
- sk Preklady sú dostupné na stránke
- sl Za prevode si oglejte
- tr Çeviriler için bkz
- zh 翻译见

www.struers.com/Library